

THE VISION & DESIGN PRINCIPLES



BUILDING ON THE AYLESBURY AREA ACTION PLAN (AAAP) ASPIRATIONS



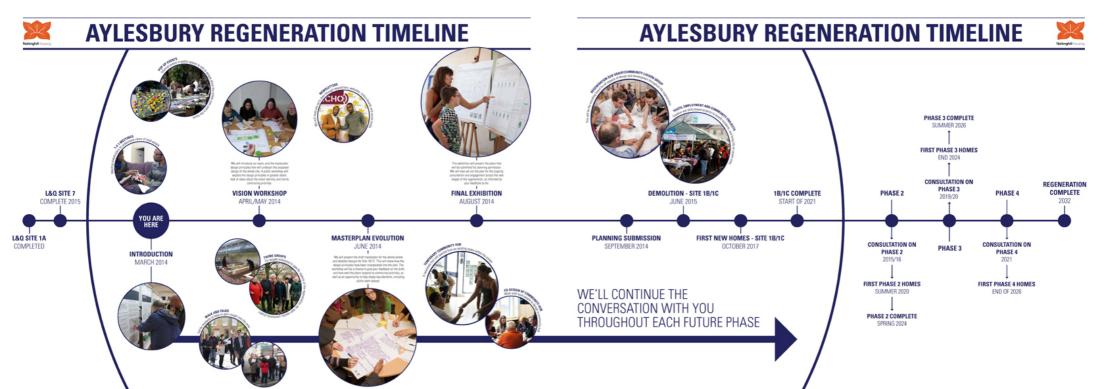


FIRST DEVELOPMENT - SITE 1B/1C EXPLORING OPEN SPACES









NOTTING HILL HOUSING



NottinghillHousing

OUR GOAL IS TO **ENSURE THAT OUR** RESIDENTS **LOVE WHERE** THEY LIVE!

ABOUT US

Notting Hill Housing is a passionate and progressive organisation, providing all kinds of homes and services for all kinds of people; from homeless families to first time buyers.

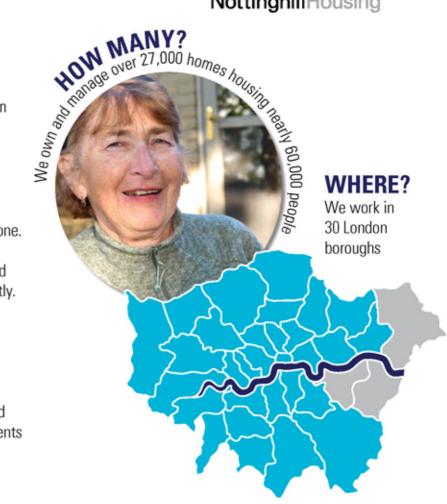
WHAT TYPE?

We design homes to meet residents' needs throughout their lifetime, providing a range of accommodation and tenure types to suit everyone.

We provide rented homes for people nominated through their Council who can live independently.

Our Shared Ownership homes (part rent – part buy) range from studio flats to four-bedroom houses.

We also provide supported accommodation and support services to help more vulnerable residents live in safe, comfortable homes and maintain independent lives in their community.





SUSTAINABLE COMMUNITIES

Providing our residents with a lovely home in a great, vibrant neighbourhood is only the beginning. We help people move on to the next level and to realise their potential.

We deliver:

- · employment and training programmes
- volunteering and mentoring opportunities
- youth development projects

DESIGN & QUALITY

We aim to provide great quality flexible homes that look good, feel comfortable to live in and are low cost for residents to run.

Our residents have told us what is important to them:

- Safety and security
- Sound insulation
- Size and storage
- Good quality open spaces
- Privacy

And as a landlord we expect the designs to:

- Minimise the cost of future repair and maintenance
- Minimise the operating cost to residents
- Maximise the value of the homes we build

Notting Hill Housing creates inclusive neighbourhoods which complement and positively enhance the surrounding areas so that they become places where residents want to live by choice.

"When we first looked around the property, what really struck us was its size. Compared to other properties we had looked at, the rooms were huge, with lots of space for a dining table and entertaining, which will be perfect for when we have friends over to visit."

Beena and Sonal Sheth, Impress - Stockwell



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INVOLVING RESIDENTS IN REGENERATION

We are committed to resident and community engagement. It's an ongoing conversation in which residents can:

- Meet the architects and discuss the design of new homes
- . Have a say in what the public spaces around homes will look like
- · Talk to us about what sort of home they need and get help moving
- · Talk to the design team and with the contractor when works start
- Discuss the details that matter about the home they will move into choose the kitchen units, wall paint colours etc.

WHAT IT'S LIKE BEING A NOTTING HILL HOUSING TENANT

Personalised and good value service:

- Housing Officers deal with just 150 tenants, and discuss/answer queries on repairs, rents, estate services and moving home
- · Rents are set by an agreed formula
- Service charges pay only for the services that are received

Ongoing involvement in managing homes and neighbourhoods by joining:

- A focus group, looking at improving how we communicate with residents or how open green spaces are managed
- A working party looking at setting priorities for the improvement of the services we provide
- A local scrutiny panel to ensure that our policies and services are right for the local area

TRAINING AND LOCAL JOBS

We understand that building communities is not just about developing new homes. We have one of the largest construction training and local job initiatives in London, that creates long lasting benefits in the places we work.

We also deliver personal development and employment support to young people, and provide a wide variety of apprenticeship opportunities. "I'm taking an NVQ and City and Guilds courses together. It's important to have your papers if you are going to get on. But you need the experience too. I'm lucky — I have had lots of time on various sites but my friends who didn't join the scheme and passed their qualifications last year are still looking for placements."

Kurt Panyandy, Trainee Electrician





HAFSA MUHAMMED

What made you apply to become a Local Scrutiny Panel member?

I wanted to be the eyes and ears of residents and monitor how Notting Hill Housing offers services to residents. I wanted to be able to scrutinise Notting Hill Housing's policies and procedures and learn how they shape their decisions in the way the services are delivered.

Have you been involved in any other resident involvement activities?

Yes, I am a Resident Monitor and a member of the Communications Panel and Design Group.

What, do you think, are the benefits of being part of a Local Scrutiny Panel?

It allows me to engage with both staff and residents, to discuss and share ideas with other members of the panel that so that we can communicate better with Notting Hill Housing and challenge any policy or procedure which are not serving the residents well.

Do you recommend other residents get involved?

Yes, and I have been telling other residents about it.

Any other comments?

I think a panel like the Local Scrutiny Panel makes residents feel valued and appreciated, especially when their input is shaping the way Notting Hill Housing delivers its services and changes things for the good of all concerned.

DEMOLITION/CONSTRUCTION PHASING

